



2019 Water Quality Report Hillcrest Estates, PWSID# PA3060133

*Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo ó hable con alguien que lo entienda bien.*

About Your Drinking Water

Aqua Pennsylvania, Inc. (Aqua) is pleased to provide you with important information about your drinking water in this 2019 Consumer Confidence Report for the Hillcrest Estates Division (public water supply ID-PA3060133). The report summarizes the quality of water Aqua provided in 2019 - including details about water sources, what the water at your tap contains, and how it compares to standards set by regulatory agencies. Although the report lists only those regulated substances that were detected in your water, we test for more than what is reported. This report is only a summary of our testing during 2019. If you have any questions about the information in this report, please call 610.645.4248 or visit our website at AquaAmerica.com.

Sources of Supply

Water for the Hillcrest Estates Division comes from a groundwater supply (one well station). The Pennsylvania Department of Environmental Protection (DEP) has completed source water assessments for the groundwater source for this system. Information on source water assessments is available on the DEP website at www.dep.pa.gov (DEP keyword "Source Water Assessment Summary Reports"). Completed reports are distributed to municipalities, water suppliers, local planning agencies, and DEP offices.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organics, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. Radon is not regulated in drinking water. It is a radioactive gas that you cannot see, taste, or smell. Most radon enters homes directly from underground. Radon can also be released into air from tap water. Generally, tap water is a small source of radon in indoor air.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800.426.4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800.426.4791).

The following table lists regulated contaminants that were detected in your water system.

Aqua Pennsylvania, Inc., Hillcrest Estates, PWSID#: PA3060133

Contaminants	Average Detection	Range of Detections	MCL	MCLG	Sample Date	Violation Y/N	Major Sources in Drinking Water
Disinfectant Residual – Chlorine values below reflect results from routine monthly distribution sampling at multiple sites.							
Chlorine, ppm	1.5	1.1 – 2.1	MRDL = 4	MRDLG = 4	2019	N	Water additive used to control microbes
Inorganic Contaminants							
Arsenic, ppb	6 (a)	NA	10	0	2018	N	Erosion of natural deposits
Barium, ppm	0.18	NA	2	2	2018	N	
Chromium, ppb	2.4	NA	100	100	2018	N	
Fluoride, ppm	0.1	NA	2	2	2018	N	
Nitrate, ppm	1.2	NA	10	10	2019	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Disinfection Byproducts							
Haloacetic acids, ppb	4	NA	60	NA	2018	N	Byproduct of drinking water disinfection
Total Trihalo-methanes, ppb	14	NA	80	NA	2018	N	Byproduct of drinking water chlorination

- (a) While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Contaminants	Minimum Disinfectant Residual	Lowest Level Detected	Range of Detections	Sample Date	Violation Y/N	Major Sources in Drinking Water
Entry Point Disinfectant Residual – <i>PA Ground Water Rule</i> : This rule requires that no well station operate below specific minimum free chlorine levels for more than 4 hours.						
Chlorine, ppm	0.4	0.5	0.5 - 2.1	2019	N	Water additive used to control microbes

Tap water samples were collected from homes in the service area for lead and copper testing.

Lead and Copper	90th Percentile	Total Number of Samples	Samples Exceeding Action Level	Action Level	MCLG	Sample Date	Violation Y/N	Major Sources in Drinking Water
Copper, ppm	0.37	8	0	1.3	1.3	2019	N	Corrosion of household plumbing
Lead, ppb	ND	8	0	15	0	2019	N	

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Aqua is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your cold water tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Secondary Contaminants					
Contaminant and Unit of Measurement	Average Detection	Range of Detections	Secondary MCL	Sample Date	Major Sources in Drinking Water
Manganese, ppm	0.04	0.03 – 0.05	0.05	2019	Erosion of natural deposits

As shown in the table, levels of manganese were at the secondary MCL which is based on aesthetic effects of discoloration or an undesirable taste. Manganese is an element naturally present in the rocks and in the groundwater supplying the well. The effects of discoloration and staining are mitigated by sequestering treatment added at the well station.

Notes:

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Fluoride: Fluoride may help prevent tooth decay if administered properly to children, but can be harmful in excess. Customers in the Hillcrest Estates Division receive water from an unfluoridated supply. For more information about fluoride in your tap water, call Aqua at 610.645.4248. This information may be helpful to you, your pediatrician, or your dentist in determining whether fluoride supplements or treatment are appropriate.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND: Not detected.

pCi/L, picoCuries/Liter: A unit of concentration for radioactive contaminants.

ppb: A unit of concentration equal to one part per billion.

ppm: A unit of concentration equal to one part per million.

PWSID: Public water supply identification number.

Our water systems are designed and operated to deliver water to our customers' plumbing systems that complies with state and federal drinking water standards. This water is disinfected using chlorine, but it is not necessarily sterile. Customers' plumbing, including treatment devices, might remove, introduce or increase contaminants in tap water. All customers, and in particular operators of facilities like hotels and institutions serving susceptible populations (like hospitals and nursing homes), should properly operate and maintain the plumbing systems in these facilities. You can obtain additional information from the EPA's Safe Drinking Water Hotline at 800.426.4791.